

## Privacy Policy

Last updated August 6, 2024

### 1. Introduction

Welcome to OpalValleyLamb.com/. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and protect your information.

### 2. Information We Collect

We collect information to provide better services to our users. The types of personal information we collect include:

- **Personal Identification Information:** Name, email address, phone number, and country.
- **Technical Information:** IP address, browser type, and operating system.
- **Usage Data:** Information about how you use our website, such as pages viewed, and links clicked.

### 3. How We Collect Information

We collect information in the following ways:

- **Directly from You:** When you contact us via the web form.
- **Automatically:** Through cookies and similar technologies when you use our website.
- **Third-Party Sources:** From social media platforms and other partners when you interact with us through those services.

### 4. Use of Information

We use your information for various purposes, including:

- Communicating with you about your inquiries
- Improving our website and services
- Sending marketing and promotional materials, with your consent
- Complying with legal obligations

### 5. Sharing Your Information

We do not sell your personal information. We may share your information with

- **Third-party** - companies that perform services on our behalf
- **Legal Requirements:** or if required by law or to protect our rights.

## **6. Cookies**

Cookies are small data files stored on your device. We use cookies to enhance your experience on our website. You can control cookie settings through your browser.

## **7. Security of Your Information**

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

## **8. Your Rights**

You have the right to:

- Request the deletion of your personal information
- Opt-out of receiving marketing communications
- Withdraw consent where processing is based on consent

To exercise these rights, please contact us at [inquiry@thelambcompany.com](mailto:inquiry@thelambcompany.com).

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: [inquiry@thelambcompany.com](mailto:inquiry@thelambcompany.com)

Toll Free

Canada: 1-866-865-LAMB(5262)

USA: 1-800-GET(438)-LAMB(5262)